

Known Issues

1 - Caching issue in Firefox. Macro displays empty graph any changes

How to reach:

1. Open a graph that has several bubbles
2. Create any action that should change states of bubble on a graph (for example: add any new RCM page)
3. Open parent page with a graph

Issue:

Macro displays an empty graph after any changes were added.

Workaround:

Clear browser caches. By following guides. Note that there is no need to clear all caches and other site data but only for current Confluence instance.

Chrome: <https://support.google.com/accounts/answer/32050?co=GENIE.Platform%3DDesktop&hl=en>

Firefox: <https://support.mozilla.org/en-US/kb/how-clear-firefox-cache>

Safari: <https://support.apple.com/guide/safari/clear-your-browsing-history-sfri47acf5d6/mac>

2 - Caching issue in Safari and Edge. Macro displays empty graph when user opens it from Jira

How to reach:

1. Open a graph that has several bubbles
2. Attach to any bubble link from Jira issue
3. Open Jira issue that linked with page from graph
4. Go to the graph from Jira via linked pages of Jira issue

Issue:

Macro displays an empty graph when the user opens it from Jira.

Workaround:

Clear browser caches. By following guides. Note that there is no need to clear all caches and other site data but only for current Confluence instance.

Chrome: <https://support.google.com/accounts/answer/32050?co=GENIE.Platform%3DDesktop&hl=en>

Firefox: <https://support.mozilla.org/en-US/kb/how-clear-firefox-cache>

Safari: <https://support.apple.com/guide/safari/clear-your-browsing-history-sfri47acf5d6/mac>

3 - Macro displays an empty graph when the user delete and restore page

How to reach:

1. Open graph with several bubbles
2. Open any bubble and delete it
3. Open Trash of Space Tools and restore deleted page
4. Open the same graph again

Issue:

Macro displays an empty graph.

Workaround:

Clear browser caches. By following guides. Note that there is no need to clear all caches and other site data but only for current Confluence instance.

Chrome: <https://support.google.com/accounts/answer/32050?co=GENIE.Platform%3DDesktop&hl=en>

Firefox: <https://support.mozilla.org/en-US/kb/how-clear-firefox-cache>

Safari: <https://support.apple.com/guide/safari/clear-your-browsing-history-sfri47acf5d6/mac>